

Clark Mercer

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Sandy, UT

Summary

IT Professional | Teacher & Student | Father & Husband

Seasoned IT professional with expertise in cybersecurity, an impressive array of certifications, and exceptional interpersonal abilities. Backed by a bachelor's degree in Computer Science and decades of advanced experience, bringing a powerful combination of technical knowledge and effective communication to drive success in complex IT environments.

Experience

Systems Administrator

Salt Lake County • Salt Lake City, UT

06/2025 - Present

Skills: PowerShell Automation | Red Hat Enterprise Linux | VMware | Azure

- Administration and support of 400+ servers on multiple platforms, operating systems, onsite and in cloud within a large diverse enterprise environment
- Windows and Linux server OS
- Microsoft Exchange and SharePoint technologies
- Enterprise storage systems
- Server virtualization, data center virtualization, and converged infrastructure
- Public/Government cloud technologies and infrastructure
- Active Directory and identity management services
- Microsoft PowerShell and server-related scripting

Systems Administrator

Army National Guard • Draper, UT

06/2019 - 06/2025

Skills: PowerShell Automation | VMware | Cloud Computing | Information Security.

- Design, administer, document, secure, and automate enterprise information systems infrastructure and software.
- Storage: Pure SAN, and Dell/EMC DataDomain.
- Server Hardware: Cisco and Dell servers.
- Server Operating Systems: Windows Server, and Red Hat Enterprise Linux.
- Infrastructure: VMware vSphere and Azure.
- Backups: Veeam Backup & Replication.
- Automation: Heavy PowerShell and some BASH scripting.
- Services Administered: Entra ID, Active Directory, Web, SQL, Group Policy, Intune, DHCP, DNS, and SharePoint Online.
- Security: Systems documentation and security hardening to comply with DoD security requirements (STIGs).

Linux Systems Administrator

National Weather Service • Salt Lake City, UT

01/2016 - 06/2019

Skills: Linux System Administration | Network File System (NFS) | VMware | Ansible

- Manage the regional enterprise server infrastructure for the National Weather Service with a focus on VMware and Linux. Administering approximately 100 enterprise server systems of ESXi and Red Hat Enterprise Linux.
- Schedule and perform maintenance to upgrade, migrate, and modify server hardware, storage, and software for security, optimization, and lifecycle management.
- Administer VMware virtualization, network file system (NFS), samba (SMB), MySQL database, Apache web, Squid reverse proxy, DNS, DHCP, Rsync, NTP, FTPS, OpenLDAP, and numerous other Linux servers.
- Document, execute and verify integrity of system backups and Disaster Recovery strategies for all server systems.
- Provide authoritative, clear guidance, and technical assistance to nearly 50 System Administrators throughout the western US on matters pertaining to IT systems administration.

Systems Administrator

Army National Guard • Draper, UT

02/2010 - 01/2016

Skills: Storage Area Networks | IIS | DNS Administration | DHCP Administration | Windows System Administration

- Optimize and secure Enterprise Information Systems.
- Author scripts and use automation tools to manage IT systems including: Hypervisors, Windows servers, Linux appliances, DHCP, DNS, Domain Controllers, SQL, IIS, and other critical application servers and systems.
- Write clear documentation and provide expert advice for technical procedures and best practices.
- Design and administer VMware vSphere to leverage virtualization using vCenter and ESXi.
- Respond to system and services alerts for prompt resolution of incidents.
- Manage five Storage Area Networks (SANs).
- Lead Email migration from on-premise Exchange to cloud hosted Email for 2,000 users.

Jr. Systems Administrator

Army National Guard • Draper, UT

04/2004 - 02/2010

Skills: Microsoft Exchange | Active Directory | Group Policy | Microsoft Servers | VMware virtualization | Backups

IT Specialist

Army National Guard • Draper, UT

12/2003 - 04/2004

Skills: Web Design | Computer Repair | Customer Service | Technical Support

Technical Support Specialist

InfoWest Global Internet Services • Cedar City, UT

08/2001 - 08/2003

Skills: Internet Protocol Suite (TCP/IP) | Internet Services | Customer Service | Technical Support

PC Repair Technician

Mountain West Office Supply • Cedar City, UT

06/2000 - 05/2001

Skills: Computer Repair | Computer Hardware | Technical Support

Skills

Strong PowerShell automation skills, Proficient administering Windows and Linux, Excellent documentation skills

Education

Computer Science

Southern Utah University • Cedar Cit, UT

06/2003

Bachelor's degree in Computer Science with a minor in Networking Computer Information Systems.

Certificates

Microsoft Certified Azure Administrator Associate, CompTIA Cloud+, ITIL 4 Foundation, CompTIA Security+, CompTIA Network+, Red Hat Certified System Administrator (2017), CompTIA Linux+, CompTIA Storage+, VMware Certified Professional 5 – Data Center Virtualization, MCITP: Enterprise Administrator on Windows Server 2008, Microsoft MCSE 2003, CompTIA A+